



Issue 30- November 2015

## Welcome to qualitymatters!

As Thanksgiving approaches, we'd like to take the time to thank all the members of the PHQIX community for your continued support and engagement. We strive to make PHQIX a hub for communication related to public health quality improvement (QI) and always welcome feedback from PHQIX users regarding ways we can improve our website functionality, content, and outreach efforts. Thank you for your contributions and Happy Thanksgiving!

In this issue, you'll find information on

- the QI Innovator Award nomination submission process,
- information on an upcoming webinar,
- a recently posted QI initiative,
- and a featured resource from our partner the National Institute for Children's Health Quality (NICHQ)!

You can always visit [www.phqix.org](http://www.phqix.org) and connect with us on [Twitter](#), [Facebook](#), and [LinkedIn](#) for more news and updates!

Would you like to submit something for possible distribution in a future PHQIX newsletter? Let us know at [contact@phqix.org](mailto:contact@phqix.org).

-The PHQIX Team

## News and Updates

### We Want Your Feedback!

PHQIX would like to know what you want next! Tell us about webinar topics, QI initiative topics, or anything else that you would like to see on PHQIX! Give us your feedback by December 11, and you'll be entered to win a PHQIX prize. We value everyone's feedback, so take some time to tell us yours by responding to this [new topic in the Community Forum](#) or e-mailing [contact@phqix.org](mailto:contact@phqix.org)!



### PHQIX Webinar Now Archived!

Thank you to everyone who participated in our recent PHQIX webinar, *Customer Satisfaction in Public Health: An Important Part of Your Quality Journey*. This webinar, along with associated slides and materials, has now been archived on the [PHQIX Videos and Webinars](#) webpage.

### QI Innovator Award Nominations Now Being Accepted!

We are excited to announce the third round of QI Innovator Award nominations! The QI Innovator Award honors QI practitioners and recognizes their hard work in championing a QI effort and culture. Winners will receive a special feature story on the PHQIX website and in the QualityMatters newsletter, a commemorative plaque, and a letter of recognition and appreciation. Peer nominations will be accepted until December 18, 2015, and can be found under the Community tab on the [PHQIX website](#). [Follow this link](#) to read up on previous winners and take this opportunity to honor a QI innovator who inspires you!



## Upcoming Events

### Register Now for Upcoming Webinar Featuring Oregon Health Authority!

Don't forget to register for an upcoming webinar to be held on **December 8 at 1 p.m. EST!** The webinar will focus on implementing successful QI and will feature the Oregon Health Authority (OHA). Matt Gilman, an improvement and planning analyst, will present an overview of OHA's QI initiative to improve the process used for mail-order vital records requests and share key lessons learned. OHA conducted a Kaizen event, which resulted in significantly decreased processing time, decreased overtime needed to manage backlogged requests, and increased awareness among staff of available QI tools and coaching. [Click here](#) to register for this free webinar today!



### NACCHO Annual 2016 Theme and Session Tracks Announced!

The NACCHO Annual Conference Workgroup seeks sharing session abstracts for the 2016 NACCHO Annual Conference, which will be held from July 19 to 21 in Phoenix, Arizona. The conference theme is "Cultivating a Culture of Health Equity."



NACCHO's Annual Conference Committee welcomes abstract submissions addressing all aspects of public health, including public health practice, infrastructure, and foundational capabilities, relevant to the conference theme. The committee developed this year's conference tracks based on the Centers for Disease Control and Prevention's 10 Essential Public Health Services. [Click here](#) to read more about NACCHO Annual and take this opportunity to share your QI initiatives by submitting an abstract!

## New QI Initiatives

*Check out this QI Initiative recently published on PHQIX!*

### Lions and Tigers and Budgets! Oh My!

Budget literacy of health department staff is a key attribute necessary before decentralizing financial management and program oversight. After an assessment that determined that staff had knowledge gaps, an educational intervention was initiated to increase their financial management competency. Although the project is not yet complete, the health department director has indicated that staff are much more prepared for budget meetings, and staff have given positive feedback that the template materials are valuable. [Read more here!](#)

## Featured Resource

### NICHQ Blog: 5 Reasons Why Evaluation Matters to Your

## Project

"As a senior analyst at NICHQ, I'm a huge proponent of evaluation. The reason is simple: projects may sound compelling and seem worthwhile, but it is hard to know if they actually achieve their goals without collecting data and conducting an evaluation. Evaluation data provides a window into whether, why and how programs achieve their goals. Evaluation is also essential to ensure that limited resources are utilized most efficiently for the greatest possible impact." [Click here](#) to continue reading the blog post.



# QUALITY IMPROVEMENT TOGETHER

## CONNECT WITH US!



### [Forward this email](#)



This email was sent to quattrone@rti.org by [contact@phqix.org](mailto:contact@phqix.org) | [Update Profile/Email Address](#) | Rapid removal with [SafeUnsubscribe](#)<sup>TM</sup> | [About our service provider](#).



PHQIX | 1440 Main Street | Waltham | MA | 02451