



Issue 2 - July 2013

Welcome to "qualitymatters"

It has been a busy June! We published new quality improvement (QI) initiatives, held our first Twitter chat, and updated the look of the front page.

In July, we look forward to meeting PHQIX users at the National Association of County and City Health Officials (NACCHO) Annual 2013 Conference. We'll be hosting our second TwitterChat on July 16th. We also have a July participation drawing, so if you haven't joined our online conversation yet, the time is now!

Check out www.phqix.org for ongoing news, participate in this month's incentives, and join our online conversation. And as always, please reach out to us via e-mail (contact@phqix.org) or Twitter ([@PublicHealthQIX](https://twitter.com/PublicHealthQIX)) with your questions and/or contributions. We'd love to hear from you!

-The PHQIX Team

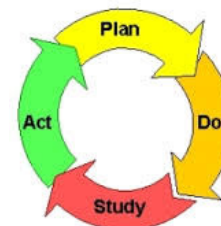
News and Updates

Featured QI Initiative

[Improving the Quality of Community Collaboration: Communication, Empowerment and Diversity](#) - Submitted by the [Sedgwick County Health Department](#), this QI initiative addressed common difficulties associated with keeping community partners engaged and involved in a community health improvement plan (CHIP).

New QI Initiatives

Explore these new QI initiatives published about [enhancing the Health Department's Media Presence](#) by the Zanesville-Muskingum County Health Department and [improving Referral for Hepatitis C](#) by the Kittitas County Public Health Department. Be on the lookout [here](#) for new QI Initiatives in the coming month.



Discussions on Our Community Forum

Check out the recent activity on our [community forum!](#)

- How do I begin [performance management?](#)
- What does PHAB accredited health departments [future cycle planning](#) look like?
- What is a sample of an effective [QI performance management system?](#)
- Public Health Accreditation Board (PHAB) measure: Do you want to see sample [agency QI plans?](#)

- Does your department have a [social media policy?](#)

Drawing Winners

Congratulations to Anne Barna who won the Open Forum Incentive prize - an iPod Nano - for her substantive comments to PHQIX. Thanks for being a part of our community!

Partners

We are happy to welcome the [Northwest Portland Area Indian Health Board](#) as a new partner to PHQIX! Our partners help us by sharing relevant news updates and promoting our activities. You can find more specific information about these organizations [here](#).



Upcoming Events

NACCHO Annual 2013 in Dallas and Testing

PHQIX team members will be attending the [NACCHO Annual 2013 Conference](#) in Dallas, Texas, July 10-11. We'd love to meet you! Please let us know if you'll be there and want to hear more about PHQIX by emailing contact@phqix.org or tweeting @PublicHealthQIX.

Are you in Dallas and interested in providing feedback on the PHQIX website? Testing is fun, easy and takes about 30 minutes. Testers will receive a \$10 Starbucks gift card! Sign up for testing in booth 504.

July Drawings

From now until August 5th, post on any part of the PHQIX site and be in a drawing to win an iPod Nano and other prizes. Browse [all submissions](#), browse [submissions by key category](#), or search for [submissions of interest using your own key words](#). Drawing winners will be announced in early August.

July Twitter Chat

We'll be hosting a Twitter chat about QI on Tuesday, July 16, 2013 from 12 -1 PM. All chats will be hashtagged as #QITogether. This conversation will feature an ask-and-learn from a PHQIX submitter. More details to follow.

Featured Resources

Embracing Quality in Public Health

The Michigan Public Health Institute's Office of Accreditation and Quality Improvement and the Michigan Department of Community Health have recently released a free, online performance management training called *Embracing Quality in Public Health: A Practitioner's Performance Management Primer*. It's designed to provide straightforward and practical information for practitioners about how performance management works and how to connect performance management and QI. You can access the training [here](#).

Agency QI Plans

We recently published four Agency QI plans on our website. You can read them [here](#).

QUALITY IMPROVEMENT TOGETHER.

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